

LSRC employees and Board members strive to enforce all rules, as written, whenever possible. However, we reserve the right to change the rules when deemed in the best interest of the club as specific situations arise.

General facility rules are listed in the FAQ's section of the website under ["What are the rules for the facility?"](#) Other rules may be posted as needed and deemed appropriate by the Board.

Please report all pool related problems, suggestions and/or complaints to the manager on duty **WHEN THEY OCCUR**. It is more difficult to properly address your concerns or work with all parties involved in a situation at a later time.

If the manager on duty fails to address your concerns to your satisfaction, please ask the manager to forward your name and contact information to the appropriate committee chairman and/or the board president. The chair/president will review the situation to determine a resolution that is in the best interest of the club and notify you of the decision/outcome.

If you still feel the situation needs further attention, you may submit your comments, suggestions, and/or complaints to the Board for further review. However, all requests for Board action must be in writing and given or mailed to a Board member. The chairman of the appropriate committee or the board president will notify you of the Board's decision.

